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Birthday Party – Terms & Conditions

We aim to provide everyone with a truly unique experience whilst at our parties! To do this, we have number of requirements which we need all of our party bookings to adhere to. Please read these carefully and ensure that every member of your group follows these requirements!

- All parties are for 1 hour of activity, and our activities will start at the allocated time. If members of your party arrive late, every effort will be made to join in each member at an appropriate time, however it is essential that all members receive their induction briefing from our Coaches before being allowed to participate.
- Each participant must bring along a completed, signed consent form to be able to take part and these will be checked by our Coaches at the start of the party. Unfortunately, anyone who does not have this completed will not be able to take part in our activities.
- Our facility has lots of fun and exciting apparatus to use, however these can be dangerous if not used correctly. Our Coaches will be aware of the activity you have chosen and will use that piece of apparatus during your party – please do not allow anyone else to use any other piece of apparatus during the party.
- There is a strict dress code which must be adhered to at all times. All participants must wear suitable attire such as tracksuit trousers or shorts, t-shirt and socks. No jeans, dresses, belts or buckles can be worn, and all jewellery (including all piercings and friendship bands) must be removed. There are no shoes allowed in our activity area – this applies to any supervising adults as defined by our Coaches.
- Seating is provided for spectators on our Mezzanine. Please ensure that all spectators remain in this area at all times.
- Following the activity, you will receive 45 minutes in our Party Room. Please note, this room may not be accessible in advance due to other bookings, and this room must be completely empty by the end your 45 minute allocation.
- If you wish to bring decorations in to the Party Room that's fine, but please do not stick anything to our walls or windows. Helium balloons are great in the Party Room but not in our activity area! Please be aware that the Party Organiser is responsible for any damage caused to our any of our facilities or equipment caused by their guests.
- You are welcome to bring your own food and refreshments to the facility, however this can only be consumed in our Party Room. Please do not take food or refreshments in to the activity area.
- If you choose to take our Pizza Hut Party Food option, full confirmation of your order must be received at least 14 days in advance of your party date. Failure to provide us with your order by this time will result in us cancelling your order and no refunds will be given. Sadly we are not able to change food orders within 14 days of your party.
- It is the Party Organisers responsibility to check for any allergies within their group. If you choose our Pizza Hut Party Food Option, we will send you information regarding all Food Allergens.

We want you to have a great time at your party – if you have any more questions or queries, please get in touch with us on 03333 445484!

Registered Address: AAAsports, Shakespeare Street, Sunderland, SR5 2JF | Company No.07339702 | VAT No.155 8330 05