

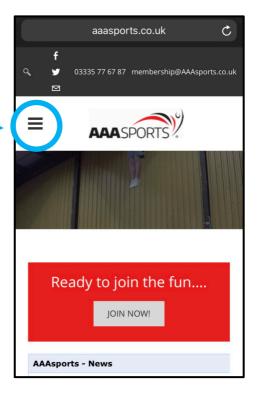
info@AAAsports.co.uk

w www.AAAsports.co.uk

## <u>Drop Procedure – Mobile Version</u>

Open your browser and access the AAAsports website – www.AAAsports.co.uk

From there, click the menu button.



From the menu, click the myAAA button to access your account.





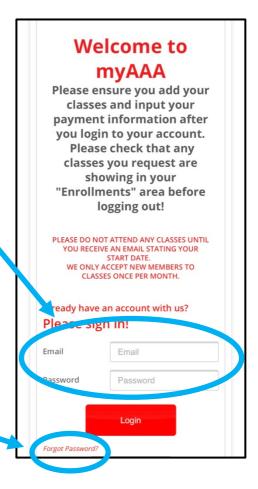
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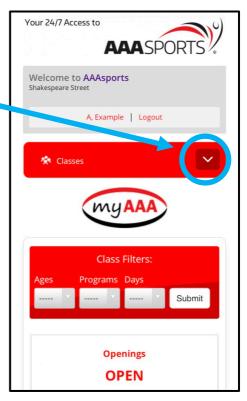
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Log in to your myAAA account using your email and password.

If you've forgotten your password, use the 'Forgot Password' function at the bottom of the page.

Once you have logged in to your account, click the downward arrow to access the myAAA menu.







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Once you've logged in, select 'Enrolments' on the menu to view all classes you are currently part of.

Be aware that clicking 'Past Enrolments' will take you to your class history with us and will not show your current classes.

Welcome to AAAsports
Shakespeare Street

A, Example | Logout

Classes

Book a Party

AAA Days

Family
Change Password

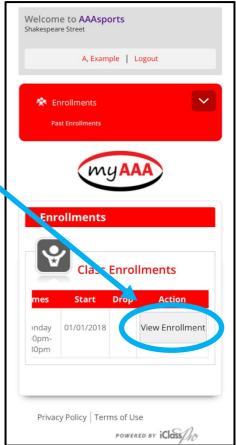
Students

Enrollments

Make a Payment
View Transaction History
Manage Payment Options

Your 24/7 Access to

The next page will show you all classes you are currently enrolled in. Select the class you wish to Drop by clicking the 'View Enrolment' button on the right of the class description – on some phones you may need to scroll to the right.





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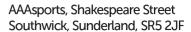
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Once you have selected the class you wish to Drop, click the 'Drop' button on the bottom of the page



The next page provides you with a chance to provide any feedback regarding your classes, before clicking the 'Request Drop' to confirm your request.







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Once you have submitted your Drop Request, you will see the confirmation message in green.

This sends a message to our Membership Team, who will process your request as soon as possible and send you an email to confirm your final date in our classes. Members are welcome to attend as normal until this date, at which point your space will be allocated to the next Member on our waiting list.

Please note that a minimum of 16 days notice is required for all Drop Requests. Ie. to cancel any payments due on 15<sup>th</sup> September, a Drop Request must be submitted by 31<sup>st</sup> August.

As always, if you have any questions or queries, please feel free to contact us on 03335 776787 or via membership@AAAsports.co.uk.

