

Birthday Party – Terms & Conditions

We aim to provide everyone with a truly unique experience whilst at our parties! To do this, we have a number of terms and conditions which we need everyone to adhere to. Please read these carefully and ensure that every member of your group follows these terms and conditions whilst at your party to ensure we can deliver a safe and successful party experience for everyone.

Activity Terms & Conditions

- All parties comprise of 1 hour of activity and our activities will start at the allocated time. If members of your group arrive late, every effort will be made to accommodate each member at an appropriate time, however it is essential that all members receive their induction briefing from our Coaches before being allowed to participate and so late-comers may have to wait until a Coach is available to deliver this briefing.
- Each member of your group must bring along a completed Consent Form (signed by a parent or guardian if under 18) to be able to take part. These will be checked by our Coaches at the start of the party. Consent Forms will be emailed to the Party Organiser when booking their event and it is the responsibility of the Party Organiser to ensure that every member of their group has a completed form – we are unable to provide Consent Forms on the day of the party. Unfortunately, anyone who does not have a completed Consent Form will be unable to take part in our activities.
- Our facility has lots of fun and exciting apparatus to use, however these can be dangerous if not used correctly. Our Coaches will be aware of the activity you have chosen and will use suitable pieces of apparatus during your party – please do not allow anyone else to use any other piece of apparatus during your party.
- There is a strict dress code which must be adhered to at all times. All members of your group must wear suitable attire such as t-shirt and tracksuit trousers/shorts. Socks must be worn for all parties which include Trampolines. No jeans, dresses, buttons, belts or buckles can be worn and all jewellery (including all piercings, friendship bands and FitBit style trackers) must be removed. There are no shoes allowed in our activity area – this applies to any supervising adults as defined by our Coaches.
- Seating is provided for spectators on our Mezzanine – please ensure that all spectators remain in this area at all times. Spectators are not permitted within the activity area. The Mezzanine is accessed by a set of stairs – if you have any spectators with mobility issues, please inform us as far in advance as possible.

Party Food Area Terms & Conditions

- Following your activity, all groups will receive 40 minutes in our designated Party Food area. Access to this area is only available 15 minutes before the end of your activity time. Please note, this area must be cleared by the end of your 40 minute allocation.
- You are welcome to bring your own food and refreshments to your party, however these can only be consumed in the Party Food Area. Please do not take any food or refreshments in to the activity area.
- We are unable to provide any plates, cups or utensils.
- If you wish to bring decorations in to the Party Food Area, please do not stick anything to our walls or windows. If you wish to bring helium balloons, please contact us in advance.
- For parties including Pizza Hut delivery, this will be ordered to arrive at the end of your activity time.

Booking Terms & Conditions

- All parties bookings can include up to 20 group members. Additional group members can be purchased at an additional rate – please contact us for more information.
- All members of your group must be in full time school, ie. Reception year and above. If you wish to bring members who are yet to start full time school, please contact us in advance of your booking.
- Full payment is required upon booking.
- All payments are non-refundable and non-transferrable.